

## INTRODUCTION

The above general conditions are an integral part of the travel renting agreement between you and Gestión Inmobiliaria GAMMA  
Avenida Mediterraneo, 5  
03503 Benidorm  
Spain  
Tel + 34 965 859 315 Fax + 34 965 089 351  
Mail: [info@inmogamma.net](mailto:info@inmogamma.net)  
Web: [www.inmogamma.net](http://www.inmogamma.net)

## PRICES

The quoted prices are weekly, based on the period of our lists, with a minimum stay of seven nights except in low season where there could be shorter and more flexible stays, also for long periods. These prices include water, gas expenses, linen, Extra expenses such as final cleaning and file expenses are not included in the price of the accommodation.

## RENTING AND PAYMENT CONDITIONS

You can book by phone, by fax, by e-mail or in person or directly at our office.

Payments shall be made by bank transfer to Laura j. CORBAL BAILLY (AGENCIA GAMMA) BANK: CAIXACALLOSA, IBAN; ES23 3105 2640 16 2810001187, BIC/SWIFT:CCRIES2A105 or by money order at the above address.

The company shall be notified of the payments by fax to the following number:: **+(34) 965 089 351** The following data must be provided:

- Full name of the person making the reservation
- Renting dates.
- Name of the house.
- Copy of the transfer

The payment method is as follows:

1º payment: 40% when confirming the reservation.

2º payment: 60% at occupancy, in cash or credit card

In the event that a reservation is made just 42 days (6 weeks) before, a 50% payment shall be made when confirming the reservation and 50% at handing over of keys, in cash or credit Card.

Since making the reservation the conditions for cancellation expenses shall apply.

## CANCELLATION OF RESERVATION

All cancellations must be made by registered letter. The reception date shall determine the cancellation fees according to the following scale:

30% of deposit, 42 days or more before the reservation.

50% of deposit, between 41 and 16 days before the reservation.

100% of deposit, if occurred 15 days before the reservation.

In the event that the client would leave the accommodation voluntarily, for any reason or circumstance whatsoever before the end of the contract, the company shall be free of giving any refund.

## ALTERNATIVE OR CANCELLATION OF AGREEMENT BY GAMMA

Gamma reserves the right to replace the reserved lodging with another one of similar standard in case of serious or unforeseen event. In the event of force majeure (war, fire, etc.) Gamma may cancel the agreement, refunding the total sum given.

## ARRIVALS AND DEPARTURES

Arrivals shall be made from 17h and office hours.

In the event of arriving on Saturday evening or Sunday, the agency will have to be called in order to arrange a date for the handing over of keys. In this case, a supplement of 50€ minimum could be paid.

After 24h without any news from the client, Gamma will consider the reservation as cancelled, with no possibility to refund.

Departures will be made before 10:00 AM, leaving the house in its same original condition, clean and tidy, with no rubbish accumulated. Otherwise a supplement shall be asked for. Grave cases will involve the loss of the deposit.

## WARRANTY DEPOSIT

A warranty deposit of 150€, 300€ or 500€, shall be required at the arrival (in cash) depending on the type of dwelling. This deposit shall be given back at the departure.

This sum shall be used as a warranty for good use, preservation of furniture and household equipment and conditions of departure from the rented lodging. Inclusive in the rental price 35€/ per month for the electricity, bed linen, and gas.

The client will have 24 h to notify any anomaly or damage so that our maintenance team takes charge of it immediately.

However, during your stay the maintenance team will be visiting every apartment for eventual amendments or remarks from the client.

## CONDITIONS OF USAGE

Maximum capacity. The maximum number of people authorised will be observed. Otherwise Gamma reserves the right to cancel the agreement immediately.

Little pets are allowed.

Rubbish. It will be placed in bags within the nearest containers. .

Noise. Due to local rules, good cohabitation and public order, making noise since 00:00h is forbidden.

RENTING IN WINTER MONTHS.

For further information please get in touch with us.

**CHOICE OF LAW**

This agreement shall be exclusively subject to the Benidorm arbitration office.